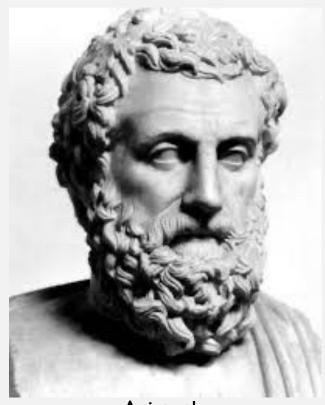
# PHYSIOLOGICAL RESPONSE TO DATA VISUALIZATION

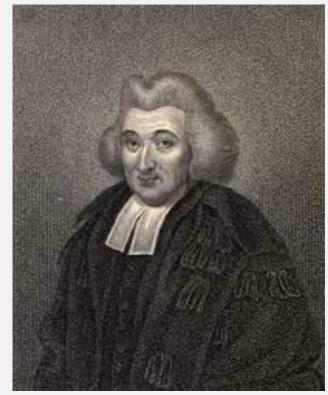
PSYC6135: Psychology of Data Visualization June 2021

Cassy Wyers Alyssia Wilson

## HISTORY OF EMOTION IN COMMUNICATION

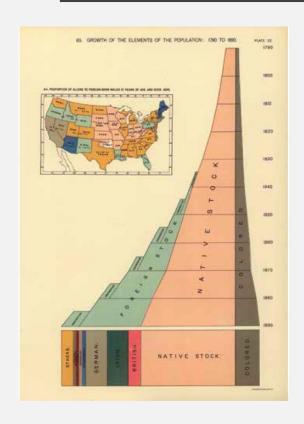


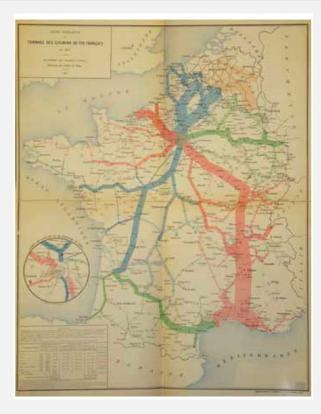
Aristotle

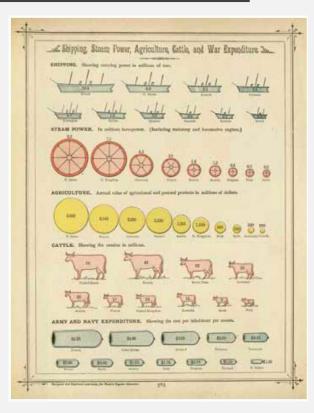


George Campbell

## EMOTIONAL APPEALS IN DATA VISUALIZATION IN THE GOLDEN AGE



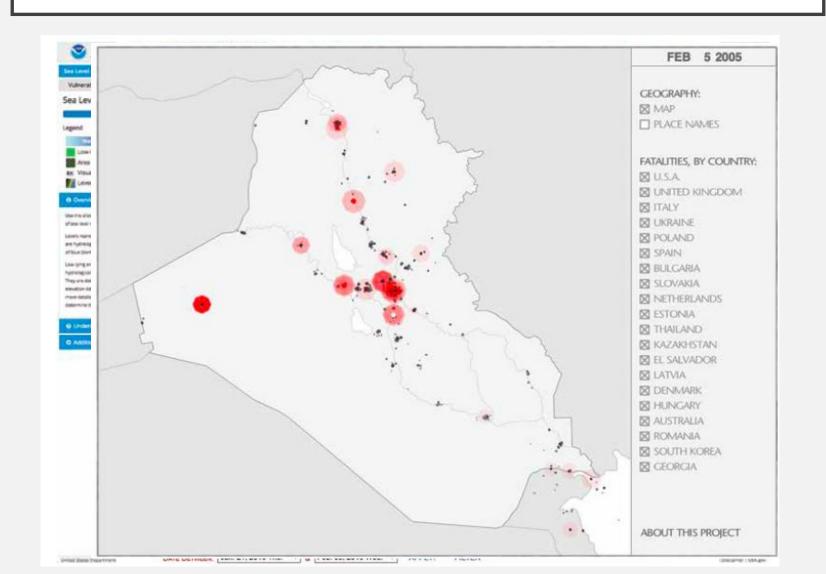




Colour

Use of pictorial elements

## DATA INTERACTION + PERSONAL INVESTMENT



## EMOTION + PHYSIOLOGICAL AROUSAL

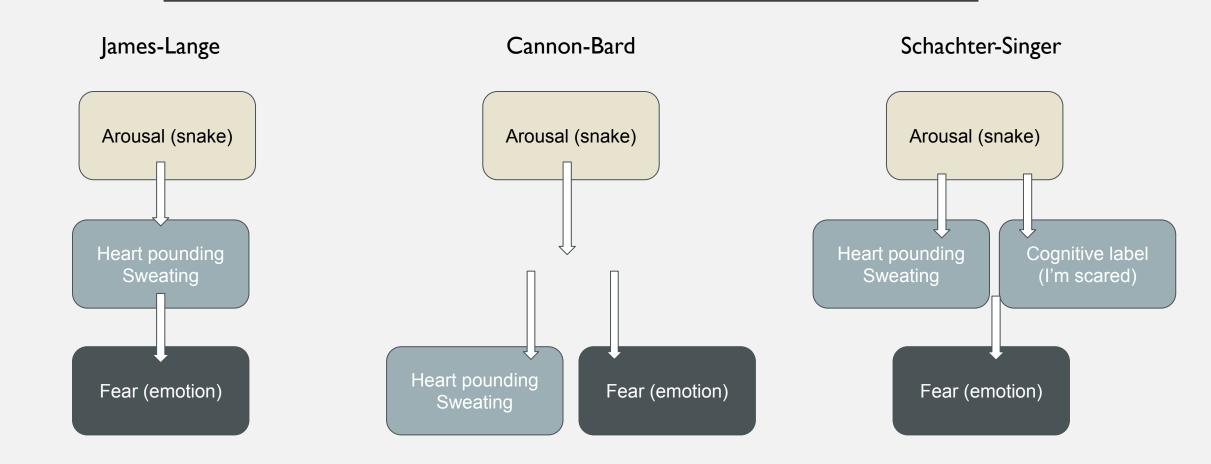








## **EMOTION + PHYSIOLOGICAL AROUSAL**



## BASIC EMOTION + STATISTICS

### Emotions are evoked by:

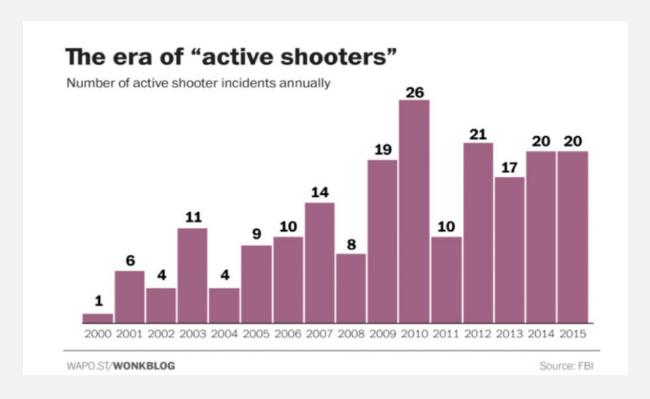
Data themselves

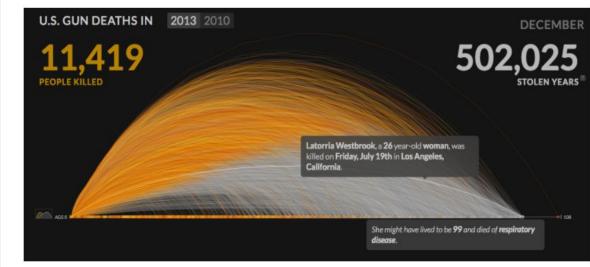
Subject matter

The locations in which data are encountered

People's ability to understand & engage with data

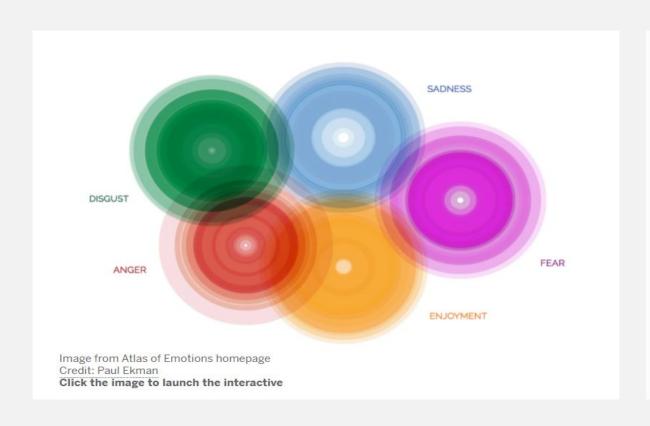
## EVOKING EMOTION THROUGH DATA VISUALIZATION

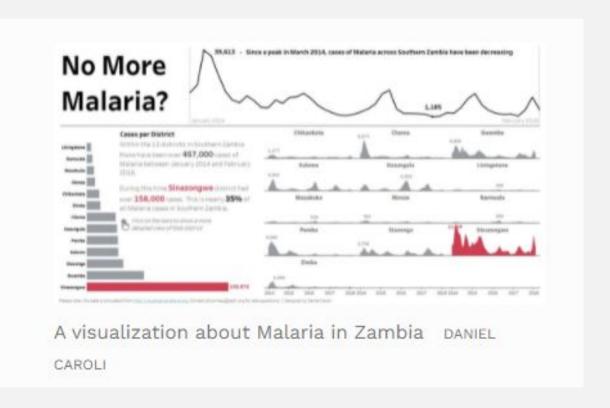




An animated visualization of the "stolen years" of people killed by guns in the United States in 2013. The first image (a) shows the beginning state of the animation and the second image (b) shows the end state. Images by Periscopic.

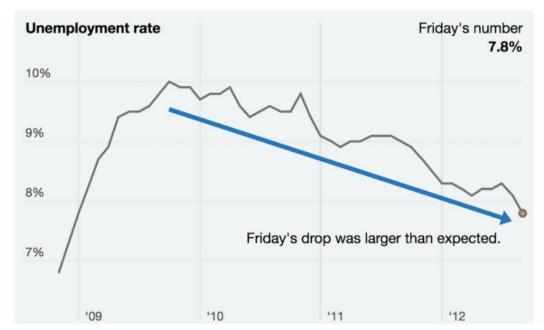
## EVOKING EMOTION THROUGH COLOUR





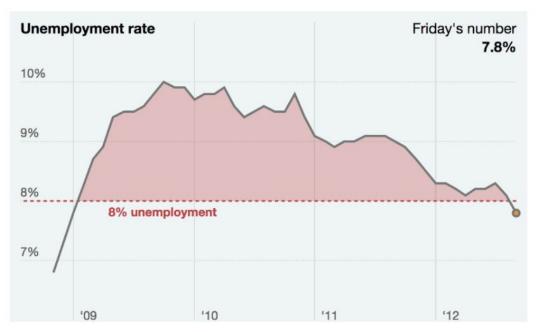
## **EVOKING EMOTION THROUGH CONTEXT**

#### The rate has fallen more than 2 points since its recent peak.



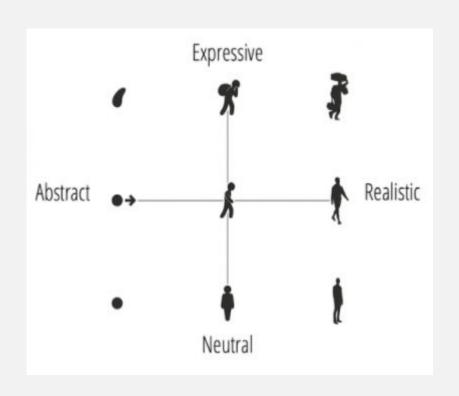
A data visualization of the September 2012 jobs report from the perspective of Democrats. Image by Mike Bostock, Shan Carter, Amanda Cox, and Kevin Quealy, for the New York Times, as cited in <a href="https://doi.org/10.2101/jobs-10.21012">The Curious Journalist's Guide to Data</a> by Jonathan Stray.

#### The rate was above 8 percent for 43 months.

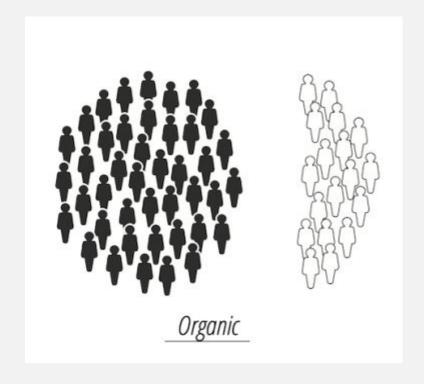


A data visualization of the September 2012 jobs report from the perspective of Republicans. Image by Mike Bostock, Shan Carter, Amanda Cox, and Kevin Quealy, for the New York Times, as cited in <a href="https://doi.org/10.1001/jobs.2012/jobs.2012">The Curious Journalist's Guide to Data</a> by Jonathan Stray.

## EVOKING EMOTION THROUGH APPEARANCE





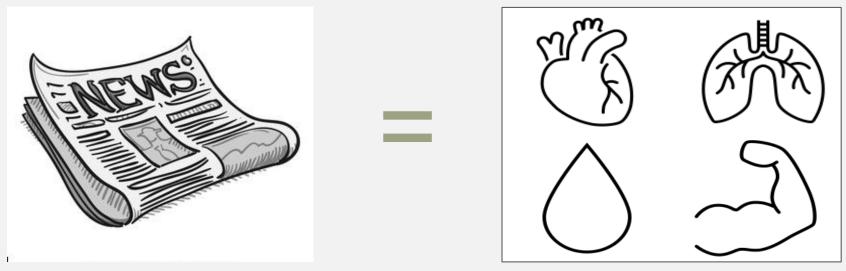


## PSYCHOPHYSIOLOGICAL RESPONSES TO DATA VISUALIZATION

#### **Arousal Level** Attenuation **Decision Making** Outcome More balanced Changes based The greater the Attenuated on visualization arousal, the information outcomes gets included type more into decision attenuation to data source making process (reliability) and disconfirming information

## PHYSIOLOGICAL RESPONSE + PRECONCEIVED OPINIONS

Moral conviction stems from a distinctive mode of mental processing characterized by automatic visceral and emotional reactions.



(Garrett, 2019)

### **EMOTION + HEALTH INFO**

The current development of telemedicine and m-health services has changed the way in which individuals monitor their health information. These services offer the possibility to receive and consult health data through computers or mobile devices at home, without medical support at any time. Could this new way of approaching our health data have an impact on our psychophysiological state? This study investigated with an experiment individual reactions to health data visualization on an interface. These reactions were investigated in terms of perceived emotion and stress, behavior and physiological changes (cardiac and electrodermal activities). This study compared individual responses to the visualization of different types of data: health data of the user, health data of another person and weather data. The statistical analysis was performed, based on ultra-short-term features for the physiological responses. The results confirmed that the visualization of personal health data entails the most important responses in terms of perceived stress, duration of data visualization and heart rate variability. Therefore, this study suggests that the conception of health interfaces would require particular attention concerning their content, their design, and their accessibility, in order to limit stress elicited by remote health data consultation.

## TAKE HOME MESSAGES

### **REFERENCES**

D'Ignazio, C., (2020, May). What role does emotion play in data visualization. Immerse. https://immerse.news/what-role-does-emotion-play-in-data-visualization-bf365edf3d53

Garrett, K. N. (2019). Fired up by morality: The unique physiological response tied to moral conviction in politics. *Political Psychology*, 40(3), 543-563.

Gossett, S. (2021). Human-looking data visualizations don't books empathy-yet. Built in. https://builtin.com/data-science/anthropographics-visualization-empathy

Kennedy, H., & Hill, R. L. (2018). The feeling of numbers: Emotions in everyday engagements with data and their visualisation. *Sociology*, *52*(4), 830-848.

Kostelnick, C. (2016). The re-emergence of emotional appeals in interactive data visualization. *Technical Communication*, 63(2), 116-135.

Murray, E. (2019, March 22). The importance of colour in data visualizations. Forbes. https://www.forbes.com/sites/evamurray/2019/03/22/the-importance-of-color-in-data-visualizations/?sh=4a0e0bd557ec

### **REFERENCES**

Rose, A. M., Rose J. M., Rotaru K., Sanderson K. A., and Thibodeau J. C. 2019. Psychophysiological responses to data visualization and visualization effects on auditors' judgments and audit quality. Working paper, The University of Waikato and Bentley University.

Walerysiak, G. (2020, October). *Statistics and data visualization: Exploring the lies, emotions, and subjectivity within them.* The Virtual Atmosphere.

https://the virtual atmosphere.com/2020/10/11/statistics- and-data-visualization- exploring-the-lies-emotions- and-subjectivity- within-them/